

LANCASTER GENERAL HEALTH
KEY UTILIZATION STATISTICS

	FISCAL YEAR										9 Months Ending	
	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	3/31/2011	3/31/2012
Lancaster General Hospital												
Beds in Service ⁽¹⁾ - City Facility	439	456	447	451	485	489	541	539	542	525	525	525
Beds in Service - Women & Babies Hospital (excluding NICU)	38	40	44	58	58	58	58	69	69	69	69	69
Beds in Service - Women & Babies Hospital (NICU only)	21	21	21	21	21	21	21	29	29	29	29	29
Beds in Service - Women & Babies Hospital - Total	59	61	65	79	79	79	79	98	98	98	98	98
Beds in Service - Women & Babies Hospital - Newborn Bassinets	22	34	38	38	38	38	38	49	49	49	49	49
Discharges (including births) ⁽¹⁾	31,326	32,914	35,724	37,314	38,469	39,814	40,117	40,143	38,343	37,584	28,347	28,117
Births	3,846	4,298	4,744	4,891	5,072	5,213	5,166	5,137	4,524	4,329	3,230	3,250
Patient Days ⁽¹⁾	135,236	146,323	161,080	167,297	173,444	183,603	181,661	184,773	170,694	166,829	126,350	125,098
Occupancy % ⁽¹⁾	72%	74%	79%	80%	82%	83%	80%	77%	69%	68%	68%	68%
Outpatient Registrations ⁽⁴⁾	631,164	639,700	684,481	728,679	779,415	825,889	863,535	874,960	855,904	853,400	636,503	673,277
Average Length of Stay (All Patients) ⁽¹⁾	4.5	4.6	4.7	4.6	4.7	4.8	4.6	4.7	4.6	4.5	4.6	4.5
Medical/Surgical	4.3	4.4	4.5	4.5	4.5	4.6	4.6	4.7	4.5	4.5	4.5	4.4
Psychiatric	5.9	6.7	6.6	6.1	6.1	7.0	7.0	7.1	7.9	7.8	7.9	8.3
Emergency Department Visits	56,287	58,376	68,079	80,001	85,095	93,499	100,266	103,671	108,693	107,503	80,389	80,763
ED Visits that Became Inpatient Admissions	11,425	12,017	13,799	15,036	15,495	16,853	17,597	17,714	17,338	17,844	13,372	14,037
% of Admissions Originating in ED	36%	37%	39%	40%	40%	42%	44%	44%	45%	47%	47%	50%
Trauma Cases	708	823	927	1,011	1,467	1,304	1,288	1,308	1,164	1,237	911	941
Surgeries												
Inpatient ⁽²⁾	10,491	11,563	12,673	13,152	13,798	14,626	15,033	15,478	14,736	14,305	10,762	10,416
Outpatient ⁽²⁾	17,325	23,083	22,352	23,671	24,155	22,752	23,041	20,053	19,158	18,047	13,724	12,803
Total Hospital Surgeries	27,816	34,646	35,025	36,823	37,953	37,378	38,074	35,531	33,894	32,352	24,486	23,219
Joint Ventures ⁽³⁾	N/A	N/A	N/A	N/A	N/A	N/A	2,059	5,556	7,920	9,005	6,693	7,057
Total Health System Surgeries	27,816	34,646	35,025	36,823	37,953	37,378	40,133	41,087	41,814	41,357	31,179	30,276
Case Mix Index - All Patients	1.32	1.33	1.30	1.31	1.29	1.29	1.33	1.37	1.40	1.43	1.43	1.41
Case Mix Index - Medicare	1.69	1.74	1.67	1.67	1.65	1.64	1.62	1.63	1.66	1.73	1.73	1.68
Lancaster General Medical Group												
Urgent Care Visits ⁽⁵⁾	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	852	14,485	9,839	13,967
Retail Visits ⁽⁶⁾	N/A	N/A	N/A	N/A	N/A	N/A	N/A	N/A	592	7,464	5,504	6,619
Lancaster Rehabilitation Hospital, LLP												
Beds in Service ⁽¹⁾	N/A	N/A	N/A	N/A	N/A	N/A	50	50	50	59	59	59
Discharges ⁽¹⁾	N/A	N/A	N/A	N/A	N/A	N/A	797	1,057	1,086	1,182	886	887
Patient Days ⁽¹⁾	N/A	N/A	N/A	N/A	N/A	N/A	12,674	15,645	16,102	18,055	13,758	13,635
Occupancy % ⁽¹⁾	N/A	N/A	N/A	N/A	N/A	N/A	69%	86%	88%	84%	85%	84%
Average Length of Stay ⁽¹⁾	N/A	N/A	N/A	N/A	N/A	N/A	15.3	14.9	14.7	15.4	15.6	15.1

Source: Lancaster General Health Internal Records.

- Notes:
- (1) LGH Rehab Unit closed July 13, 2007 and is now operating as Lancaster Rehabilitation Hospital, LLP, a joint venture with a 3rd party for-profit partner, which opened July 2007. LG Health is 50% owner.
 - (2) As reported on the Commonwealth of Pennsylvania Department of Health Survey (Surgical Procedures including Endoscopy)
 - (3) The Physicians' Surgery Center Lancaster General, LLC & The Neurological Surgery Center of LNSA, LLC. LGH is 50% owner.
 - (4) Outpatient Registrations refers to a case-level of service and is not visits and includes ER and Day Surgery patients.
The leveling of outpatient registrations from 2002 to 2003 resulted from 22,000 lab doctor office pick-up cases moving to another regional competitor.
 - (5) LGMG Urgent Care opened June 1, 2010.
 - (6) Health Express Parkesburg opened April 26, 2010, Health Express Lincoln Highway opened May 10, 2010
Health Express Kissel Hill opened July 12, 2010, & Health Express Lancaster opened October 27, 2010.