

# You have the right to receive a Good Faith Estimate explaining how much your medical care will cost.

If you don't have insurance or are not using insurance, you have the right to an estimate of the bill for medical items and services.

This is known as a **Good Faith Estimate**.

## What is included in the Good Faith Estimate?

The Good Faith Estimate is for the total expected cost of any non-emergency items or services. This includes related costs like medical tests, prescription drugs, equipment, and hospital fees.

## When can I get a Good Faith Estimate?

- At least 1 business day before your medical service or item.
- You can also ask your health care providers for a Good Faith Estimate before you schedule an item or service.

## What if my final total is higher than the Good Faith Estimate?

If you receive a bill that is at least \$400 more than your Good Faith Estimate, you can dispute the bill.

## To request a Good Faith Estimate

Call Lancaster General Health Customer Service at 1-800-647-4419, Option 6

**For questions or more information about your right to a Good Faith Estimate**  
Visit [cms.gov/NoSurprises](https://cms.gov/NoSurprises) or call 1-800-985-3059 for more information about your rights under federal law.